

## **ARROW MANUAL PRODUCTS 1 YEAR LIMITED WARRANTY**

All parts of Arrow Fastener manual products are warranted to the original purchaser to be free from defects in material and workmanship for 1 year after purchase as long as the original purchaser owns the product (the "Warranty Period").

Arrow Fastener will repair or replace, FREE OF CHARGE, during the Warranty Period, any product that proves to be defective in material or workmanship under normal use. If repair is not practical, Arrow Fastener may elect to replace the product or refund the purchase price in exchange for return of the defective product.

To obtain warranty service please contact Arrow Fastener by calling 1-800-776-2228 or by writing to:

Arrow Fastener Company, LLC  
271 Mayhill Street  
Saddle Brook, NJ 07663  
Attn: Product Warranty Department.

You must provide Arrow Fastener with the original proof of purchase to obtain warranty service.

Labor charges incurred by original purchaser to repair the product are excluded. This limited warranty does not cover damage to the product caused by normal wear and tear, misuse, abuse or neglect. This is the exclusive warranty by Arrow Fastener Company for its manual products.

Implied Warranties. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO 1 YEAR, THE SAME DURATION AS THE APPLICABLE EXPRESS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Liability. ARROW FASTENER SHALL NOT BE RESPONSIBLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This limited warranty gives you specific legal rights, and you also may have other rights which vary from state to state. In Canada, the above provisions are not intended to operate where prohibited by law and do not preclude the operation of any applicable provincial protection statute which may in certain circumstances extend the express warranty herein.

Note to Australian customers: Our goods come with guaranties that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. To obtain the benefits of this warranty, you must sent the product securely packaged with proof of purchase and postage prepaid to:

Service Department, Arrow Fastener Co., LLC, 271 Mayhill Street, Saddle Brook, New Jersey 07663

Note to residents of the State of New Jersey: The provisions of this document are intended to apply to the fullest extent as is permitted by the law of the State of New Jersey.